

Electric Utility Quality Committee

Terms of Reference

Membership

The Electric Utility Quality Committee (EUQC) consists of representatives from Quality Management Registrars and major Canadian generation, transmission and distribution electric utilities.

Mission

The EUQC will advise/liaise with stakeholders (See Appendix 1) on matters dealing with quality management and quality assurance issues pertaining to the Canadian electric utility industry.

Objectives

- To create and maintain awareness in the electric utility industry for the need of quality programs and the registration of such programs with accredited organizations.
- To provide a confidential forum to discuss and act upon common quality issues.

These may include, but are not limited to, such issues as:

- Specific supplier/product quality deficiencies.
 - Quality management strategies.
 - Supplier quality programs and certification thereof.
 - 2nd party role in the registration process.
 - Contents and changes to quality standards.
 - Contents and changes to rules and regulations regarding the registration industry.
 - Registrars' practices and performance.
 - Accreditation bodies' practices and performance.
- To summarize member utilities' needs and positions in order to make appropriate recommendations to stakeholders.

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Terms of Reference APPENDIX 1 – STAKEHOLDERS

STAKEHOLDERS	RELATION BETWEEN EUQC AND STAKEHOLDERS
QUALITY MANAGEMENT INSTITUTE (QMI) (OTHER REGISTRARS)	QMI initially conceived the EUQC. At QMI's request, the EUQC shall continue to advise them on quality issues, as well as any other registrars.
MEMBER UTILITIES	Share experiences on QA matters among Members, including quality and materials issues with our common suppliers.
NATIONAL QUALITY INSTITUTE	Administrator of the National Quality Auditor Certification Program.
STANDARDS COUNCIL OF CANADA (SCC)	Communicate member utilities' position on Matters dealing with registrar accreditation, auditor certification and conformity assessment standards and guidelines.
CANADIAN ADVISORY COMMITTEE TO TC 176 (technical committee on quality management and quality assurance)	Communicate member utilities' position on ISO 9000 matters.
CSA COMMITTEE ON QUALITY MANAGEMENT	Communicate member utilities' position on national quality management standards.
CANADIAN ELECTRICITY ASSOCIATION (CEA)	Keep CEA informed of the electrical utilities' Position relative to standards writing and vice versa consider CEA input in the drafting of such position.
ACCREDITED REGISTRARS	Communicate member utilities' position on supplier registrations with the view of resolving any problematic issues.
OTHER UTILITIES	As required, communicate with non-member utilities in order to share experiences on specific quality issues.
SUPPLIERS	Work with suppliers and supplier organizations in an ongoing effort to improve on the quality of products and services.