

# Electrical safety before, during and after a flood

**SaskPower Electrical Inspections Line – 1-888-757-6937 (option 5)**

**SaskPower Emergency Line – 310-2220 (7-digit, toll-free number)**

**SaskPower Flood Information Line – 1-877-585-3395**

**Sask 1st Call (Call Before You Dig) – 1-866-828-4888**

## Before a flood

- Disconnect all outdoor electrical devices that are in danger of being submerged, and turn off breakers to outdoor plugs.
- For general information about electrical service, contact the SaskPower Flood Information line at 1-877-585-3395 or visit [saskpower.com](http://saskpower.com).
- Call Sask 1st Call at 1-866-828-4888 before you dig to ensure you stay safe and don't interrupt important services like emergency 9-1-1.

## During a flood

- Disconnect all equipment and receptacles in the basement if water is entering. Unplug appliances and turn off the breakers, only if this can be done in a safe manner. If electrical receptacles are under water and any electrical appliances are plugged in, do not enter the area. Never stand in water to operate breakers.
- For emergencies, call SaskPower at 310-2220 to disconnect the power.
- When using pumps, lights and tools near water, a Ground Fault Circuit Interrupter (GFCI) must be used to protect you from electrical shock.
- Never connect portable generators to house circuits because doing so can cause a dangerous backfeed situation. Use a generator only for tools like lights and water pumps. Never run a generator indoors or in confined spaces. Keep all cords and generators safely out of water.

## After a flood

- To reconnect your service, contact the SaskPower Flood Information line at 1-877-585-3395.
- When restoring power to a flood-damaged premise, a permit must be issued and a SaskPower Electrical Inspector must inspect before power is reconnected.
- All work must meet the minimum requirements of the current Canadian Electrical Code. When electrical equipment is exposed to water, it may look safe on the outside but it can be extremely dangerous to re-use.
- If your power was disconnected as a safety precaution but you didn't experience flooding, a SaskPower Electrical Inspector will ensure it is safe to restore power without an electrical contractor or permit. Call 1-888-757-6937 (option 5).

# Gas safety before, during and after a flood

**SaskPower Gas Inspections Line – 1-888-757-6937 (option 5)**

**SaskEnergy 24 Hour Emergency and Safety Line – 1-888-700-0427**

**SaskEnergy Customer Service Line – 1-800-567-8899**

**Sask 1st Call (Call Before You Dig) – 1-866-828-4888**

## Before a flood

- Hire a licensed gas contractor to shut off your gas supply before moving gas appliances that might become submerged.
- Propane tanks must be secured in flood conditions. Ask your propane supplier to move your tank to higher ground, if necessary, or place it on blocks to protect it from flood waters. For propane services contact your local propane supplier.
- If you own your own propane cylinder (100 lbs. or less), secure it with wire rope, steel cable or chain to a stationary object to prevent it from floating away.
- Call Sask 1st Call at 1-866-828-4888 before you dig to ensure you stay safe and don't interrupt important services like emergency 9-1-1.

## During a flood

- Shut off the electrical and gas supply to all natural gas and propane appliances.
- Shut off the valves to all propane tanks or cylinders.
- Call SaskEnergy at 1-888-700-0427 if you are unable to shut off your gas service and water is entering your basement.
- Never use appliances (i.e. gas ranges) that are not certified for heating as a temporary heat source, as they can create carbon monoxide poisoning. Use portable propane construction heaters or other fuel-burning heaters cautiously and in well-vented areas only.

## After a flood

- Never attempt to relight a gas appliance if it has been submerged in water. Call a licensed gas contractor. Furnaces, water heaters and other gas appliances exposed to flood water can create fire, explosion and carbon monoxide hazards.
- If appliances need to be replaced or serviced, a permit must be issued and the work must be done by a licensed gas contractor.
- Have a licensed gas contractor make the necessary correction(s) as required by the SaskPower Emergency Procedures Guideline and the B149.1-10 Natural Gas and Propane Code (SaskPower Emergency Procedures Guideline is available at [saskpower.com](http://saskpower.com)).
- If your gas was disconnected as a safety precaution but you didn't experience flooding, contact a SaskPower Gas Inspector at 1-888-757-6937 (option 5) to ensure it is safe to restore your gas or propane service without a gas contractor or permit.